

It is the policy of this Company to meet all agreed requirements of our customers and any relevant legislation.

OBJECTIVES

Our commitment relates to all company activities and will be driven by working towards measurable objectives based primarily on the following:

- **To operate a Management System, which is effective and in compliance with ISO 9001:2015 & AS9100 Rev D.**
- **Ensure customer satisfaction through continuous and never-ending improvement.**
- **To provide our customers with the highest possible levels of service at all times.**
- **Continuously improve our business by developing, monitoring and reviewing risk reducing measurable objectives.**
- **Provide sufficient resources to maintain Legal and statutory compliance.**
- **Maintain professional relationships with our staff, customers and suppliers.**
- **Provide our employees, visitors and others who may be affected by our activities, good practices to ensure safety from any foreseeable hazards to health and safety.**
- **Provide a controlled, safe and environmentally hospitable workplace.**

This Policy is channelled through the Management System. To ensure that it is fully implemented, monitored and improved it is co-ordinated by a Management Team headed by the Managing Director. The Management Representatives have full authority to maintain the system in accordance with the Company's Policy and Procedures.

This statement represents the commitment of the Management and work force to the Policy.



J. Cole
Managing Director